



HostedByExcellence@gmail.com
518 W. Rosecrans ave. Gardena, Ca 90248

Sprinter Rental Agreement

This document sets forth the agreement between Hosted By Excellence and _____ ("Customer") for the hourly rental of the Mercedes Benz Sprinter.

Reservation Information

Date: _____

Pickup Location: _____

Destination: _____

Total hourly rental: _____

Contact phone number: _____

The Mercedes Benz Sprinter is a CHAUFFEUR DRIVEN VEHICLE for 10 passengers.

\$175 an hour with a 4 hour minimum Features:

- 110 Power Outlets
- Bluetooth Audio
- Privacy Shades
- LED TVs
- Stars in the ceiling
- Icebox
- Complementary water and soft drinks
- Premium surround sound
- General cleaning fee: \$100
- Detail cleaning: \$250

Customer Initials _____



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1. Terms & Conditions: By signing this agreement you acknowledge that you have read and agree to all of the terms and conditions of this Rental Agreement or otherwise attached hereto. You are entering into an agreement with Hosted By Excellence, a California based corporation (hereafter "Hosted By Excellence, "we", or "us"). You also agree to be fully responsible for all acts and omissions of authorized travelers while traveling in the vehicle and their failure to comply with the terms and conditions of this Agreement.

2. Damage Report: By initialing below, you agree that you will complete a damage form at the time of the vehicle reservation before the vehicle is traveled in by you or any authorized rider and immediately after the vehicle has been returned, and you agree that you will submit the report to Hosted By Excellence. You will be fully responsible for any vehicle damages (interior and exterior) including damages to the interior, that are not noted on the damage report prior to you traveling in the vehicle.

You will not authorize or attempt any repair(s) to the Vehicle without Hosted By Excellence's prior written permission. You are fully responsible for and liable for any unauthorized repair(s) and any damage caused thereby.

Damages: You must return the Vehicle in the same condition as it was when you received it, with exception of reasonable wear and tear. If the vehicle is returned with damages, Hosted By Excellence will gather documentation to prove when the damage was caused (for example: pictures, damage forms turned in by the previous renter when the vehicle was checked out, damage forms received when checked back in by our trained detailers, etc.). You will be notified immediately of the new damages and are obliged to cover any costs to repair interior damage including stains, and tears on interior fabric. You must respond back to Hosted By Excellence via email, providing Hosted By Excellence within 3 business days or we will move forward with charging the card on file. The repair fee will be charged to your credit card on file for the reservation unless there is another form of payment to be made. If the card on file does not cover the damages, or Hosted By Excellence does not hear back from you within 5 days, you consent that Hosted By Excellence may charge the full amount of the damages,

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Including but not limited to the repair cost, downtime, any related transfer fee and occurrence fee to your credit card on file for the reservation.

3. Other Damage Related Charges: The Renter(s) will pay Hosted By Excellence an administrative fee ('Occurrence Fee') per reported occurrence of damage to the vehicle, even if these findings are the result of an error or false testimony from the Renter(s). No matter who is responsible for the damage or accident, the Renter(s) will pay the foregoing administrative fee. The Renter(s) is liable for all losses of income from future rentals, scheduled for the vehicle due to damages to the same vehicle, whether the damages were caused by the renter or any other person for any reason or cause. Hereby the Renter agrees to pay for a daily Down-time fee of \$99.50. The Renter(s) authorizes Hosted By Excellence to charge the full amount of the fees caused by the Renter(s), as well as any other charge not covered by the insurance company, to the Renter(s) Credit Card in case of an incident or damages caused to our vehicle.

Occurrence Fee: In addition renter(s) will pay an administrative fee ('Occurrence Fee') per occurrence of damage to the vehicle, to Hosted By Excellence, even if this results from an error or false testimony of the renter(s). No matter who is responsible for the damage or accident, the renter(s) will pay the administrative fee foregoing. If the total amount owed to Hosted By Excellence, including but not restricted to repair of the damage, downtime, and other related charges, is equal or less than \$500.00, the Occurrence Fee will be of \$75.00. If the total amount owed to Hosted By Excellence is above \$500.00 but equal or less then \$2,000.00, the Occurrence Fee will be of \$150.00. If the total amount owed to Hosted By Excellence is above \$2,000.00 but equal or less then \$10,000.00, the Occurrence Fee will be of \$375.00. If the total amount owed to Hosted By Excellence is above \$10,000.00 the Occurrence Fee will be \$975.00.

The Occurrence Fee does not apply to maintenance or manufacturer related issues.

4. 100% Smoke Free: By initialing below, you agree that if the Vehicle returns with evidence of smoking (for example: butts, smell, ash, burning evidence, or tobacco remnants) that \$1000.00 will be charged to the credit card Hosted By Excellence has on file for the reservation. If the Vehicle returns with signs of other smoking substances (for

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Example marijuana, cigar, or other heavily odored substances) \$1000.00 will be charged to the credit card Hosted By Excellence has on file for the reservation.

5. Cleaning: By initialing below, you allow Hosted By Excellence to charge \$250.00 to the credit card on file for your reservation if the Vehicle needs extra cleaning after it is returned due to trash left in the Vehicle, stains on the floor or seats and abnormal amounts of dirt or sand.

There is no smoking, including e cigarettes and vaping allowed on the Sprinter. There will be no food or open cups allowed during your rental. Closed cups will be provided for the duration of your reservation. Please return all cups at the end of your rental. Ice, water, and soda will be provided.

Hosted By Excellence Responsibility

Hosted By Excellence will continue to strive and provide great customer service and to be on time to each and every event. Hosted By Excellence will provide a safe, quality experience for you and your guests.

Changes to your reservation

STORE CREDIT. NO REFUNDS 24 HOURS AFTER THE RESERVATION IS PLACED.

The reservation is considered complete, and our rental agreement is in effect once you have successfully completed payment and have acknowledged acceptance of all terms and conditions within this agreement. The 24-hour window for permissible modifications or cancellations to your reservation starts immediately following the confirmation of your payment. Same day cancellations or rescheduling are **not** subject to store credit or refunds. A 50% fee of the total order will be charged for rescheduling plus \$50 rebooking fee on the day of your reservation.

As a client, you are obligated for the first 24 hours to change orders. After the first 24 hours, changes are not allowed.

As a client, you may add additional time to your reservation to the order, subject to the same terms. Customer acknowledges that any changes to order after the first 24 hours are subject to

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store credit and charged a \$50 rebooking fee. Store credit will be held on file for 1 full calendar year from when the original order was placed.

Privacy Disclosure Notice

We are committed to respecting your privacy and safeguarding your personal information. In accordance with the California Consumer Privacy Act, our comprehensive privacy policy details

The measures we implement to protect your information. This includes specifics on how your information is collected, used, stored, and, if necessary, shared.

Please be assured that any information collected from our customers will not be sold, shared, or rented to others in any manner that differs from what is disclosed in this statement.

Agreement Acceptance

By signing this agreement, you consent to the collection of your personal information as detailed herein, which is necessary for fulfilling the rental services. We are committed to ensuring the privacy and security of your information.

To accept this agreement, please sign below and send the signed document along with your deposit to HostedByExcellence@gmail.com

Hosted By Excellence
518 W Rosecrans Ave., Gardena, CA 90248

Accepted by:

Client Signature _____ Date _____

Printed Name _____

Title and Company (if applicable) _____

Street Address 1 _____

Street Address 2 _____

City, State, Zip Code _____

Accepted By:

Hosted by Excellence

Signature _____ Date _____

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Hosted By Excellence Credit Card Authorization Form

In order for us to process your order, all of the information below must be completed. These details are essential for the execution of the agreement and to facilitate your event smoothly. Please be sure to email all of the documents. We accept VISA, Mastercard, American Express, and Discover Card.

Credit Card Information

Name on the card: _____

Billing Street Address: _____

Credit Card #: _____

Billing Zip Code: _____

Card Type: Visa Mastercard Amex Discover

Expiration Date: _____ / _____

Verification Code: _____

The verification code for Visa, Mastercard, and Discover, are the 3 digits located on the back of your credit card. For American Express, the verification code is the 4 digits located on the front of your card.

Driver's License Number: _____

State Issued: _____

Expiration Date: _____

Signature _____

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I authorize Hosted By Excellence to use this credit card payment for purchases, rentals, additional time, late charges, and/or loss & damage charges incurred. Deposits (if any) will be run as a "hold" of the funds denoted. I understand that even though I may return items early, my credit card company may not release the funds for up to (10) days. Any information collected from our users will not be sold, shared, or rented to others in ways different from what is disclosed in this privacy statement.

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